



# Performa360

**Performa360™** Service, Training, Performance Assurance

**ADVANCING YOUR QUALITY CONTROL PROGRAM  
AND OVERALL PRODUCT SAFETY**



**Anritsu**  
envision : ensure

DetectionPerfection.com

## PEAK PERFORMANCE COMES FULL CIRCLE

You've been through the first three stages of Anritsu's proprietary Detection360™ process, advancing quality control programs by securing all points of detection within the processing environment and reducing risks associated with unwanted contaminants or missing items in your products, all while increasing line efficiency.

Anritsu has been by your side at each step along the way to help you build a line that ensures the safety and security of your customers. The final step of the process is to ensure it continues to operate at peak efficiency.

## PROTECT YOUR PRODUCTS, YOUR CUSTOMERS AND YOUR REPUTATION

Anritsu programs have been designed with your needs in mind. Ultimately, it is our goal to develop strong partnerships with our customers to effectively advance your quality control program and overall product safety beyond the integration of technology. We help you assure the safety of your customers by understanding your quality goals and applying advanced, reliable, and accurate inspection technology supported by expert service, training and performance assurance.

You've invested in our X-Ray, Checkweigher and/or Metal Detection equipment and technology because they increase your accuracy, give you a high level of advanced technology that is easy to use and provide documented and proven reliability, all at a low cost of ownership. We are here to help you maximize the return on your investment.

Performa360™ is the final Performance phase of our proprietary process, where we can help you protect your equipment to make sure each inspection machine operates at the highest level and support you with user training and safety programs, helping you to produce the highest quality products. **Our technology puts the control in your hands, and it's our goal to train your organization so that you are positioned to achieve the best equipment performance.**

## TRAINING

Your operators and technical staff need to know how to properly operate and maintain your equipment to maximize its use and to ensure that you meet all compliance requirements.



We've designed both basic and advanced programs to cover all areas of Operations, Maintenance and Quality Training. Training options include on-site training, plus more advanced courses available at our Learning Center.

## SERVICE

We're by your side through the installation and setup and to guarantee your continued performance we offer a wide variety of ongoing service offerings. These include preventative maintenance, spare parts and kits, on-site repair, an annual maintenance package and more to help you maximize the uptime of your equipment. Our expert team of service professionals is ready to perform on-site facility maintenance on any of our equipment for you. In addition, we offer immediate response maintenance programs to keep your line up and running at optimum efficiency. We are available 24/7/365.

## PERFORMANCE ASSURANCE

The performance of your equipment is what keeps your business running smoothly. We are here to help you customize and tune your equipment to get the best performance from your solution. That's why we have created programs for instrument and process optimization, qualification, validation, testing, auditing and many more offerings to ensure your equipment continues to run at peak efficiency. Our turnkey services help you reduce risk and increase efficiency while ensuring product safety and advancing overall product quality.



# ADVANCED TECHNOLOGY, ADVANCING QUALITY CONTROL. PERFORMANCE STARTS WITH PERFORMA360™.

We're proud to introduce Performa360 – a solid line of Service, Training and Performance Assurance programs. No other company provides better support, experience and technology to advance your quality control and product safety.

	Performa360 Program	Features	Benefits
Training	On-Site Basic Training	Our trainers provide on-site training to educate users on all key information that will help them properly operate your production line.	The convenience of on-site training tailored to your line.
	Certified Operator Champion	Advanced employee education on the theory, use and operation of your system, ensuring that every member of your team has the information they need to properly operate your equipment.	The goal is to create equipment champions among your team who can help you realize the true benefits of your technology.
	Certified Maintenance Champion	This advanced course educates your technical team on maintenance, ensuring that they can properly maintain your equipment.	You'll create champions among your team who can keep your equipment running at peak efficiencies and maximize uptime.
	RSO Radiation Safety Program	We guide you through the registration, regulatory compliance and training process for your X-Ray safety inspection equipment and provide training for your operators.	The convenience of on-site training, tailored specifically to give you key compliance information.
	Team Training (Operations, Maintenance, Quality)	General half-day and full-day courses are available for your teams.	Gets your team aligned with all aspects of operations to advance your quality control.
Service	Preventive Maintenance	Qualified Anritsu technicians follow the PM schedule to regularly check and maintain your equipment.	Stop issues before they happen as you maintain optimal performance throughout the life of your equipment.
	Spare Parts	Our spare parts and kits give you a stock of commonly used parts for your technical team to quickly take care of simple failures and replacements. Numerous add-on options are also available.	Maximize uptime and use your technical team to their full advantage for simple repairs.
	Performance Validation Test Cards	Validates HACCP program.	Makes sure you are compliant with your HACCP program.
	Refurbished Machines	Certified by an expert team of technicians, Anritsu refurbished machines give you the same reliability and performance as a brand new model.	Gain the benefit of the latest technology, but at a lower cost of ownership.
	Detection360™ Audit	Analyze every point of detection for areas of improvement.	Ensures the performance of your QA program.
	Cost of Ownership Lock	Customized annual maintenance programs are available.	Reduces costs and increases uptime.
Performance Assurance	QuiCCA QA Software	Our overall quality management and quality control system for all of our inspection equipment, QuiCCA supports all aspects of production including past logs, current status and future problems.	Fully automated QA management gives QA managers centralized control of the operational status of the entire production line and can even send notices directly to your mobile phone for ease of use.
	Quality Inspection and Safety Review (QIS)	Authorized and radiation safety trained Anritsu service technicians will provide a full performance review of the operations and all documentation.	Reduces risk and increases efficiency while ensuring product safety and advancing overall product quality.
	Performance Validation and Calibration	Our qualified service technicians help you validate and calibrate your equipment and software to remain compliant.	Ensures equipment compliance to meet your HACCP and government regulations.

## ABOUT ANRITSU

For nearly half a century, Anritsu has been designing superior detection and inspection equipment for the food, pharmaceutical and chemical packaging and processing industries. Across the globe, we provide a superior return on investment while ensuring your company is in compliance with the most stringent Quality Control Programs. No other company can provide better support, experience and technology to detect contaminants or quality issues within your products. With over 100,000 installations globally and our development of strong quality control relationships with customers, Anritsu has proven our commitment to making food and pharmaceutical products safer at a higher level of quality assurance than competitors. At the forefront of detection technology, our X-Ray inspection systems, Checkweighers, Metal Detectors and Performa360™ Service, Training and Performance Assurance programs give you the tools you need to produce products efficiently and safely.

Please call us today and visit [DetectionPerfection.com](http://DetectionPerfection.com) to learn more.

X-Ray • Checkweighers • Metal Detection



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