

Quality Inspection and Safety Program (QIS) X-RAY INSPECTION SYSTEMS

BENEFITS

Anritsu Industrial Solutions, as a partner in your food safety program, offers preventative maintenance agreements to maximize the performance of your equipment, assure uptime and minimize your operating costs for the life of your system.



The goal of the Anritsu **QIS** agreement is to work closely with your QA, maintenance, radiation safety and production teams to understand your company goals in regards to the x-ray system installation(s). An authorized and radiation safety trained Anritsu service engineer will meet with your team to review any concerns that need to be addressed during the facility visit ranging from accuracy, safety, operator knowledge, maintenance concerns and most importantly to understand the company goals of your installation. These concerns will be addressed during the visit or in follow up to the visit. In addition, your x-ray system(s) will be fully reviewed for any wear items that need to be addressed, operator issues that are evident and any safety concerns regarding the system itself. The visit will then conclude with an exit meeting reviewing the completion of tasks and discuss any concerns or preventative items recommended by the Anritsu representative.

Anritsu at work for you

PROTECTING YOUR PRODUCTS, YOUR CUSTOMERS AND YOUR REPUTATION

Often we find that food safety equipment on a production line is not operating at a peak performance level leaving you and your company susceptible to a physical contaminant recall. At Anritsu, we understand your commitment to quality and strive to be a partner in the success of your food quality program. Our efforts and our commitments to our customers do not stop at the sales and installation stage. We believe that a continued effort to train and evaluate the installation will provide long term benefits to your organization and give you piece of mind that your physical detection contaminant program is functioning at optimum levels and your x-ray safety program is being managed as required by your states regulations.



Anritsu Technology and Support ...

... Discover What You've Been Missing

Over 40 years promoting



Food Safety and Validation

QIS Program Details

SUMMARY OF TASKS per system installed

- Conduct and document an initial radiation system and site survey to evaluate the condition of the x-ray system upon arrival to support your x-ray safety program
- Full Review of the system – 2 hour downtime required
 - Review the system for any wear part, detector covers or cabinet seal concerns
 - Test Voltages
 - Document via pictures the condition of the system, interior and exterior
 - Back up the product parameters prior to any adjustments
 - Review all fault and error code histories for potential issues
 - Review production run histories for any concerns
- Analyze operator procedures and detection accuracies with test cards
- Analyze QA test procedures to assure accuracy and reject timing
- Conduct and document an exit radiation system and site survey to confirm the condition of the system upon departure to support your x-ray safety program
- Provide a report on the condition of the system, concerns of the installation and recommended parts and training required to assure performance.
- Performance Validation Sticker upon completion with date
- Inventory Spare Parts on site and provide recommendations

TERMS, CONDITIONS AND INCLUSIONS

- Four(4) quarterly visits within a 12 month contract period to include full system validation and site radiation surveys with documentation to support your Radiation Safety Program.
- Schedule is per system, in a 12 month period, during normal business hours, scheduled around in-area service calls when feasible to minimize overall travel costs.
- Service Team 24/7 phone access via an escalating phone tree process with a commitment to a 2 hour call back
- 48 hour on site response time commitment by an Anritsu representative to evaluate any problems or concerns that could not be addressed remotely
- 10% discount on labor fees for all emergency service calls
- 10% discount on parts
- 10% discount on training packages
- Travel Labor for QIS Program Customers is at No Charge for any site visits
- Travel related expenses will be invoiced at the time of the visit
- Weekend, Holiday and Overtime Requests are available at premium labor rates
- Full 1 Year contract required at time of order
- 100% of the Contract Fee due at the time of order to receive QIS benefits
- PO with Equipment Serial Numbers Required per Site

IP66 Installations: \$5,000.00 per system annually plus travel expenses

IP55 Installations: \$3,500.00 per system annually plus travel expenses

- 3 or more systems at one facility: 5% discount
- 5 or more systems at one facility: 10% discount



EQUIPMENT SOLUTIONS

X-Ray Systems

Dual Wave Metal Detectors

Full Line of CW Systems

QuiCCA Data Collection

www.detectionperfection.com



CUSTOM SOLUTIONS

Special Custom Designed

preventative maintenance

contracts can be provided as

required by your organization.

Please call our service

department for details.

847-419-9729



TRAINING PROGRAMS

Anritsu offers both in-plant and

Anritsu office training for Radiation

Safety Officers, Maintenance, QA

and Production Personnel. Training

is highly recommended to fully

understand the technology's

capabilities and maximize the

performance.

ANRITSU INDUSTRIAL SOLUTIONS

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