



Stance on Social Issues

Every business must have a comprehensive approach to satisfying customer needs and earning their trust, not only managing the quality and safety of their products but also protecting the environment and keeping the business ready for contingencies that may arise at any time.

The Anritsu Group's social mission is to contribute to the realization of a safe, secure and prosperous society. To achieve this, the Anritsu Group must provide safe and secure electric

equipment with top priority on preventing product accidents and a commitment to constantly raise quality Group-wide.

Policy

Anritsu's quality policy and related conduct policy are shared by Group companies in Japan. Under the Company philosophy of "Contribute to the development of a safe, secure, and prosperous global society by offering 'Original & High Level' products and services with 'Sincerity, Harmony, and Enthusiasm'," we constantly improve the quality of our products and services to meet customer needs and social demands.

Quality Policy

Supply satisfactory products to customers and society with sincerity, harmony, and enthusiasm.

Conduct Policy

- Work with sincerity and seriousness not to make nonconforming products.
- Handle after-processes considering customers and harmony with others.
- Propose improvement with enthusiasm.

Structure

Under the following structure, the Domestic Anritsu Group strives to effectively operate its quality management system to maintain, improve, and ensure product quality.

Domestic Anritsu Group's Quality Management System Structure



Quality Management System Committee

The Quality Management System Committee is chaired by the quality management executive officer (chief quality officer of Anritsu Corporation) and consists of the presidents of internal companies as well as the presidents of the Domestic Anritsu Group companies involved in product operations. The state of quality is annually reported by the chief quality officer at the Board of Directors and the Management Strategy Conference.

Quality Management System Subcommittee

The Quality Management System Subcommittee is a subordinate committee of the Quality Management System Committee. It is chaired by the quality officer and consists of the quality managers of the internal companies and the Domestic Anritsu Group. The Quality Management System Subcommittee develops quality policies common to all Group companies and promotes initiatives as Group-wide efforts to improve quality.

Internal Quality Audit Committee

The Internal Quality Audit Committee, chaired by the quality officer, conducts internal audits on quality.

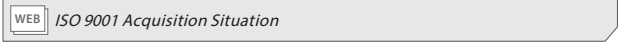
PL Committee

The PL Committee is chaired by the quality management executive officer and consists of the quality officers of the departments of public relations, legal affairs, internal control, procurement, and servicing and internal companies. The PL Committee responds to product-related accidents, develops and improves systems for preventing such accidents from occurring, and implements initiatives for preventing recurrence.

ISO 9001 Acquisition Status

Since 1993, Anritsu has been certified under ISO 9001, the international standard for quality management systems. With all Group companies engaged in the development or manufacture of products under ISO 9001, consistent quality management is conducted around the world throughout the process from design, development, and production to servicing, repair, and maintenance.

The certification rate, when based on the total number of Anritsu Group personnel, is approximately 74%.



Goals

The Domestic Anritsu Group has carried out the GLP2023 Quality Initiative, a mid-term management plan covering fiscal 2021–2023, under the four themes below.

GLP2023 Quality Initiative

Themes	Major activities
1. Increase the effectiveness of management systems in business operations	<ul style="list-style-type: none"> Consider expanding the QMS scope Increase the accuracy of internal quality audits by auditor pre-training
2. Strengthen the Group's quality-related mindset	<ul style="list-style-type: none"> Strengthen ability to meet quality requirements by raising quality awareness
3. Strengthen legal and regulatory compliance as well as product safety management	<ul style="list-style-type: none"> Build a system to share information about laws and regulations Increase the use of data on controlled parts containing specific hazardous substances for product safety
4. Promote global quality actions	<ul style="list-style-type: none"> Conduct a continuous improvement activity for the global quality information website

Activities and Achievements

Increasing the Effectiveness of Management Systems in Business Operations

Considering the Expansion of the QMS Scope

We started optimizing the certification of an integrated quality management system (QMS) for a timely and prompt application of our QMS in business expansion through M&As and the launch of new businesses. We intend to establish a procedure for quick decision-making on the application of the QMS, promptly launching it, and making use of the MS, which will thereby enable us to achieve business targets and generate synergies.

Increasing the Accuracy of Internal Quality Audits

In order to reduce variance in audits, and improve quality to thereby increase effectiveness, we started providing our auditor qualification program to internal auditors on an annual basis (rather than once every three years) and immediately prior to the internal audits.

In fiscal 2021, as in fiscal 2020, we combined, on a trial basis, our internal audit on the QMS with that on the Environment Management System. We will continue exploring ways to increase the effectiveness of the internal audit within a limited timeframe.

Strengthening the Group's Quality-Related Mindset

In fiscal 2021, we provided employees with product safety training with an emphasis on product safety in October and quality management training in November. We also conducted the practical education program Naze-Naze Bunseki (Five Whys) at Tohoku Anritsu Co., Ltd. and other sites. We monitor changes in quality awareness among program recipients through questionnaire surveys. Additionally, we have found that ongoing educational programs on quality have helped reduce the costs of defects.

Enhancing Regulatory Compliance and Product Safety Management

We are building a web-based system for sharing information about laws and regulations across the Anritsu Group. Since relevant laws and regulations vary widely among internal companies, we have been considering establishing a system ahead of the competition, starting with the Test and Measurement Company in fiscal 2021.

Red phosphorus carries the risk of causing a short circuit or smoking that could result in a product accident. The Anritsu Group therefore identifies red phosphorus as a hazardous substance for product safety and limits its content in purchased parts. In fiscal 2021, we developed a system for limiting the use of parts containing red phosphorus at the time of product design and trial-launched

the system a year earlier than originally scheduled. In fiscal 2022, we started the full-fledged operation of the system.

Promoting Global Quality Actions

Since fiscal 2019, Anritsu Corporation has maintained a global website designed to share all its information on quality as well as product laws and regulations in countries around the world with overseas Anritsu companies. Using this global information sharing system, the Test and Measurement Company has begun efforts to select and expand the scope of information to be posted on the website.

Preventing Product Accidents and Legal Violations

As of the preparation of this report, there have been no product accidents resulting in a recall or any violation of laws for product safety by Anritsu.

To facilitate a prompt response to any product accident, the Domestic Anritsu Group established an emergency reporting channel on the intranet's homepage to facilitate a prompt response to any product accident. To ensure its use, all Domestic and Overseas Anritsu employees receive training in October, a month dedicated to the promotion of corporate ethics, to deepen their knowledge of laws governing product accidents and Anritsu's product safety systems. To further prevent violations of prevailing laws, we also established a scheme that allows employees to detect any sign of a potential legal violation and swiftly remedy and report it to management. The scheme has been in place.

As a standard component of our effort to ensure customer safety, we voluntarily post notices on our corporate website about the risks of accidents that could be associated with the use of our products as well as information about inspections and repairs.

Improving the Quality of Our Products and Purchased Parts and Materials

At each internal company, complaints from customers, findings of surveys on customer satisfaction, and quality-related information collected through day-to-day customer support services are fed back into products and the operation process to improve quality. The results of all such initiatives and outcomes are incorporated into management reviews held every fiscal year and in quality targets pursued in a PDCA cycle across the Group. In the development of our products, the quality assurance, manufacturing, and servicing departments join the development department in conducting objective assessments from their respective viewpoints to improve quality. Testing on conformity with environmental and legal requirements as well as thermal and vibration testing are also conducted to provide safe and secure products and services.

In order to ensure the quality of purchased parts, the procurement department carries out acceptance inspections and takes remedial action when problems are detected. Findings from acceptance inspections are examined and verified per supplier, and a factory audit and onsite guidance for quality improvement are provided for the supplier if needed.

Whenever an accident occurs in our purchased parts or a legal violation or quality fraud is committed by any company across our entire supply chain, we investigate and determine the potential influence on our products and promptly and appropriately take action.