



Solutions Performance

Service Overview



WE'VE GOT YOU COVERED

AS AN ANRITSU CUSTOMER, YOU ARE BACKED BY A COMPANY WITH A LONG HISTORY FOCUSED ON DESIGNING AND MANUFACTURING HIGH-QUALITY, INNOVATIVE, TEST AND MEASUREMENT PRODUCTS THAT GET THE JOB DONE. BEYOND THE PRODUCT, YOU CAN EXPECT TOP-NOTCH SERVICE AND SUPPORT DESIGNED TO PROTECT YOUR INVESTMENT AND KEEP IT WORKING AT PEAK PERFORMANCE.

Each new Anritsu product is expertly calibrated and comes standard with a one or three-year repair warranty* to protect your investment from the start from unforeseen circumstances. Repair and calibrations can be done on an as-needed basis at Anritsu's authorized service centers. All repairs are covered by a 90-day repair warranty on parts replaced and services performed.

We've got you covered with expert product support, fast service and competitive pricing.

THE FACTS ON ANRITSU SERVICE CENTERS

- + Strategically located across North America
- + Outfitted with custom automated test systems
- + Technicians are thoroughly trained and follow factory approved procedures
- + ISO 9001-2015 compliant and offer ANSI/NCSL Z540-1/Z540-3 calibrations**
- + Fully equipped to install factory-designated improvements and recommended engineering upgrades

NEXT LEVEL SERVICE

One size does not fit all, that's why in addition to the factory repair warranty of one or three years on new product*, Anritsu provides customers the option to purchase extended warranty periods up to a maximum of five years and/or add varying levels of calibration services for maximum flexibility. The service options can be added at purchase or any time during or after the factory warranty period.



The Why Behind Service Programs

- + Build a service and support plan that meets your specific needs
- + Lock in maintenance cost savings and avoid unexpected costly repairs
- + Enjoy the peace of mind that comes with buying support from OEM experts

*Warranty period dependent on product. Reference your purchase agreement for details.

** ISO 17025 accredited calibration can be provided on certain products upon request.

CUSTOMIZE YOUR COVERAGE



Choose you desired warranty period and calibration level.

Warranty

Calibration

Combination
Repair & Calibration

“I want to extend my factory repair warranty period”

You got it! You have the option to extend the factory warranty period up to **2 years**, **3 years** or a maximum of **5 years**.



2 Years	3 Years	5 Years
<i>Add 1 year</i> to a 1-year factory warranty	<i>Add 2 years</i> to 1-year factory warranty	<i>Add 4 years</i> to 1-year factory warranty ----- <i>Add 2 years</i> to 3-year factory warranty

WARRANTY

“I want to pre-purchase annual calibration for my product(s)”

We can do that! In fact, Anritsu offers three levels of calibration, Standard, Premium and Accredited based on your specific needs. The chart below details what each level provides.



Standard	Premium	Accredited
<ul style="list-style-type: none"> • Pre-calibration test data for out-of-tolerance parameters • Certificate of calibration • Calibration date performed sticker 	Standard - PLUS a full set of before and after adjustment test data	Premium - PLUS Pre-measurement and certainty data for all applicable measurement items

CALIBRATION

Ask us if your test solution is a candidate for on-site calibration

“I want to extend my factory repair warranty period and pre-purchase calibration services”

We highly recommend this if your specific circumstances warrant it as it is the Gold Standard for the protection, performance and cost efficiency of your test and measurement equipment.



COMBO

GET STARTED

Contact Anritsu today to discuss your needs and receive a quote on your coverage.

Anritsu

1-800 ANRITSU (267-4878)

service@anritsu.com

Service Centers

Texas

Anritsu Company

450 Century Pkwy, Ste. #190, Allen, TX 75013

New York

Authorized Anritsu Service Center

Legacy Fiberoptics

7930 Limberlost Rd., Clinton, NY 13323

California

Anritsu Company

490 Jarvis Dr., Morgan Hill, CA 95037

Canada

Authorized Anritsu Service Center

Pylon Electronics Inc.

147 Colonnade Rd., Ottawa, ON K2E 7L9

